

Gadget Cover

Insurance Product Information Document

Company: Bastion Insurance Services Limited Product: Mobile and Gadget Insurance

Bastion Insurance Services Ltd is authorised and regulated by the Financial Conduct Authority in the UK under registration number 650727.

This document is a summary of cover highlighting the main features and benefits as well as the general conditions and exclusions of this policy. Full terms and conditions can be found in the policy wording. You will also receive a policy schedule showing the specific details of your policy and the cover(s) you have selected. Please take some time to read the policy documents when you receive them. It is important that you tell us as soon as possible if any of the information is incorrect.

What is this type of Insurance?

This policy covers all gadgets against theft, accidental damage, and breakdown. Mobile phones, tablets and smartwatches are also covered for accidental loss. Cover is for a like for like gadget. Your gadget will be repaired, if possible. In the event that it cannot be repaired, we will replace it with a like for like refurbished model.



What is insured?

- ✓ Theft, accidental damage and cover for accidental loss
- ✓ £150 Accessory Cover
- ✓ Unlimited worldwide cover
- ✓ Electrical Breakdown Cover
- ✓ Unauthorised call/data use up to a value of £2000
- ✓ Liquid Damage



What is not insured?

- Loss of data or software.
- **Accidental damage** caused by you deliberately damaging, intentionally leaving or neglecting the gadget, or any claim for servicing, inspection, maintenance or cleaning; or any cosmetic damage.
- **Theft**
 - Theft from any motor vehicle where you or someone acting on your behalf is not in the vehicle, unless the gadget has been concealed in a locked boot, closed glove compartment.
 - Theft from any building or premises (including your home or workplace) unless the theft involves force in gaining entry to or exit from the building or premises, resulting in damage to the building or premises.
 - Theft when away from your home, or when in your home with invited guests / tradesmen or other people; unless the gadget is concealed on or about your person when not in use, or it is stored in a locked room or secured receptacle (such as a locked safe, locked locker or closed desk drawer;
 - Theft where your gadget was in the possession of a third party (other than a member of your immediate family) at the time of the event giving rise to a claim under this insurance; or
 - Theft where the gadget has been left unattended when it is away from your home
- **Accidental Loss**
 - The loss of gadget(s) other than your mobile phone, tablet, iPad or smartwatch;
 - The loss of a SIM card; or
 - Any loss where the circumstances of accidental loss cannot be clearly identified.
- **Breakdown Cover** – We will not cover any breakdown for laptops.
- **Fraudulent Call Usage** - we will not cover – Any claim for fraudulent call use if your claim is not accepted. Any claims for fraudulent call use if you do not provide an itemised bill detailing the charges.



Are there any restrictions on cover?

- ! This policy does not insure gadgets purchased outside UK
- ! The insured gadget should be in good and working condition when the policy is taken out-Gadgets must be less than 36 months old
- ! You must be able to provide evidence of ownership in the event of a claim.
- ! Gadget must be purchased as new in the UK or as refurbished in the UK as long as the refurbished gadget was sold with a minimum 12-month warranty, or meets the above criteria and was gifted to you as long as you are able to provide a Gift receipt



Where am I covered?

Cover applies throughout the territorial limits of the policy and is also automatically extended to include use of the gadgets anywhere in the world for any trip. No cover is provided for claims where you are travelling to a country where the Foreign Commonwealth and Development Office (FC&DO) have advised against all but essential travel. You can check the FC&DO travel advice at www.fco.gov.uk.



What are my obligations?

- Gadgets need to be in your possession and in good working order prior to the start date of the insurance
- An excess is payable for each successful claim. Details on the amount can be found in your Policy Wording
- To report lost or stolen gadgets to the Police and where applicable your network provider as soon as possible
- Tell us about your claim as soon as possible, ideally within 48 hours of discovery.
- You may need to send us proof of purchase/ownership of the gadget before we will settle your claim
- You must make a reasonable attempt to report a lost or stolen gadget missing to the place it was lost/stolen from
- You need to be able to provide your gadget to support a claim for damage or breakdown, if you are unable to provide this then this will be classed as a lost gadget



When and how do I pay?

You can pay your premium as a one-off annual payment.



When does the cover start and end?

Your cover will start on your selected start date, and end on the annual anniversary. Please refer to your Schedule of Insurance for your specific policy start date and end date.



How do I cancel the contract?

If you decide that for any reason, this policy does not meet your insurance needs then please advise your insurance intermediary within 14 days from the date of purchase or the day on which you receive your policy documentation, whichever is the later. On the condition that no claims have been made or are pending, the premium will be refunded in full. If you wish to cancel after the 14 day cooling off period, please contact your insurance intermediary.